

# On the Go

## QUICK START GUIDE



Important information about your new device: Please read.

### 1

#### Plug in Your On the Go

Plug the charging cable into an electrical outlet that is not controlled by a light switch and place your On the Go device in the indicated direction on the charging cradle.



### 2

#### Initial System Check

The LED light will turn solid red and the device will announce, *"Your device is now charging."* When your device has an adequate battery charge and is connected to the cellular network, it will announce *"Your device is now ready. If you need to place an emergency call, please press and hold the HELP button now."*



### 3

#### Testing Your On the Go

The first time you turn on your system it may announce, *"Hello, it is time to test your system to make sure it is working properly. Please press and hold the HELP button for one second now."* Please make this test call when requested.



### 4

#### Charging Your On the Go

Leave your device on the charging cradle until the LED light is green, indicating that your device has completed charging.



*The back of this device contains magnets.  
Individuals with pacemakers should consult with their physician.*

**Need Help? Call us toll free at 1-855-428-6530**

### TROUBLESHOOTING

LED	ANNOUNCEMENT	WHAT THIS MEANS	WHAT YOU SHOULD DO
<b>Red Solid</b>	<i>"Your device is now charging."</i>	Device is connected to the charger	Leave on charger until battery is charged and the LED is green
<b>Red Blinking</b>	<i>"Your device battery is low. For your protection, please place your device on the charger now."</i>	Your battery is critically low	Place device on charger as soon as possible
<b>Solid Green</b>	<i>"Your device is now ready."</i>	Your device is ready to make a call	Press the button if you wish to make a call
<b>Blinking Green</b>		Your device has adequate charge and is looking for cellular connection	Wait. If this continues, move to another location with better cell coverage



#### Tips and Reminders

- Your device requires adequate battery charge and cellular signal to make an emergency call.
- Your device is water resistant and can be worn in the shower or bath.
- Your device uses the cellular network to communicate. The device's location, network provider service availability, and other issues may disrupt communications.



**Charge your device daily! Test your system monthly!**